

## **FROSTY FREEZE ATTENDANCE NOTE QUESTION: INSTRUCTIONS**

### **Candidate email**

**From:** Partner

**Sent:** Today's date

**To:** Candidate

**Subject:** George Upperton

I have arranged an appointment for you to meet George Upperton. He is a long-standing client of ours and I have already had a preliminary conversation with him on this matter covering client care issues.

Mr Upperton runs a small local business selling frozen food. He wishes to instruct us to represent him in a dispute arising from failure of several new deep freezers at his shop. Apparently, they all broke down and allowed the food stored in them to thaw out. The food was ruined, and the freezers are useless. The supplier from whom Mr Upperton purchased the freezers has gone into liquidation, so he is now considering pursuing a claim against the manufacturer.

After the interview, please write a full attendance note / case analysis. Please make sure that you cover all the usual matters including: the key facts, your initial legal analysis, your advice to the client and the action to be taken. If the client raises any particular concerns or issues, please make a note of them. Should any professional conduct issues arise, please make a note of how you dealt with them.

Thank you.

**Note to candidate:** For the purposes of this exercise, you should not deal with client care issues including funding now with money laundering issues.